3. Testing for the Justice System

Forensic DNA Analysis and Forensic Chemistry work predominantly for the Queensland Police although both also do some work for the Coronial System. Forensic Toxicology (under Coronial Services) also do some work for Queensland Police (roadside drug and alcohol testing).

Forensic DNA Analysis runs reasonably smoothly, although there are some cultural issues that need to be resolved (management team alignment). Processes are already in train to improve this and realign the management team culture. Work volumes in this area are at capacity, but there are no significant backlogs. This team has innovated and improved processes over the years to remain current.



Forensic Chemistry runs reasonably smoothly also, but suffers from a significant backlog of work, especially in the Illicit Drugs Group. This is largely due to a lack of proper triage and prioritisation processes within Queensland Police Service to manage work coming in for analysis (it all comes in unvetted and consequently work is undertaken that may not be required). Significant engagement has occurred with QPS to address this situation and work pressure is slowly improving in this group. Although the workgroup has a large backlog of cases, the volume of work now coming in is matched by the level of resources (effectively we are at a steady state — the volume of work in and work out are aligned). This means that capacity is matched to demand currently, but there is little leeway should demand increase. There is also no capacity to tackle the already existing backlog of work.

	beig Entwicte Plula. Formator DVA
	Josie Entwiste 8/11/21 FORENSIC DNA WIFH due to illness
7-	· Manager Reporting 1 lyt some time ago.
	h moved to relieve
	Ly not advertised
	· Allan moved HPS -> HPA.
	Ly Reporting 2 but substantive pos" is Allison's in reporting 1
	. Change - Kylie moved seats as well
	· Allison doing 2 roles - Evidence
7	Amson doing 2 roles - intell.
	. Kylic cultivated team movale for the positive.
	· 0700 the starts banned.
	FWA not supposhed.
	· Loss of support network - wellbeing
	□ Want to stay in Kyle's team
	1 States Wellbeing concerns
	[] Isolation concerns
f	
_	[]. States mars controlling behaviours
	s ·
7	

Submission for assessment - FSS

From: Lara Keller <

CO_Complaints < To:

Tue, 15 Mar 2022 17:02:49 +1100 Date:

20220315 Submission KR.pdf (38.92 MB) Attachments:

Good a. ernoon

STRICTLY CONFIDENTIAL

I have been provided with the allached documentaon from a staff member, and have alerted Jess to it being sent for assessment.

It is from a staff member from the Forensic DNA Laboratory.

There is media an enon dir ected towards this unit, so I would appreciate your consideraon of this as a ma new of the end urgency, please.

In summary, this staff member has reported that:

- * They provided feedback on a dra paper f or which they were listed as a signatory/reviewer
 * The feedback was not incorporated, and their name was removed from the signatory list for the final version
- * They went on to queson the science on tw o other occasions, but without success

Thanks and Kind Regards

Lara

Lara Keller B App Sc (MLS), Grad Cert Health Mgt, MAIMS, CMgr FIML

A/Executive Director

Forensic and Scientific Services

Prevention Division, Queensland Health

Ingrid Moeller

From:

Ingrid Moeller

Sent:

Wednesday, 16 March 2022 11:29 AM

To:

Lara Keller

Subject:

RF:

That would be great Lara. See you then.

Thank you!

Ingrid

From: Lara Keller <

Sent: Wednesday, 16 March 2022 11:28 AM

To: Ingrid Moeller <

Subject: RE:

No problem. How about 0700 tomorrow?

Thanks Lara

From: Ingrid Moeller <

Sent: Wednesday, 16 March 2022 11:27 AM

To: Lara Keller <

Subject: RE:

On Thursday and Fridays I start at 7. I can come in earlier as well.

From: Lara Keller <

Sent: Wednesday, 16 March 2022 11:26 AM

To: Ingrid Moeller <

Subject: RE:

Certainly, Ingrid

When do you start work in the mornings?

Thanks Lara

From: Ingrid Moeller < Ingrid.

Sent: Wednesday, 16 March 2022 11:25 AM

To: Lara Keller <

Subject: RE:

Hi Lara,

I have to jot some things down and I haven't prepared yet. Also is it possible to do it at a time when Cathie isn't in the vicinity?

Ingrid

Saw Lava on Thurs 17 March 2022 of talked about DIFP. - a PID was mentioned.

From: Lara Keller

Sent: Wednesday, 16 March 2022 11:07 AM

To: Ingrid Moeller < .gov.au

Subject: RE:

Hello Ingrid

Of course. Today? If so, I can meet you at 12?

Thanks Lara

From: Ingrid Moeller <

Sent: Wednesday, 16 March 2022 11:04 AM

To: Lara Keller

Subject:

Hi Lara,

I was hoping I might have a chat with you.

Regards

Ingrid



Ingrid Moeller

Scientist

Forensic & Scientific Services

Prevention Division, Queensland Health

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.

ESU Request - draft document

From: CO_Complaints <

To: Lara Keller <

Date: Wed, 16 Mar 2022 11:32:13 +1100

Attachments: 20220315 Submission KR.pdf (38.92 MB); #184 Review of Microcon Options paper QPS (Final

report).pdf (633.18 kB)

Hi Lara,

I was hoping to obtain a copy of the final draft which includes the document sign off. The version in the attached document (starting from page 31) appears to only include every second page number. Is this the version provided by the employee?

The original draft and final report (also attached) appear to be complete.

Kind regards Ash



Ashley Macfarlane

Principal Complaints Officer

Ethical Standards Unit,

Human Resources Branch, Corporate Services

Division | Queensland Health



CLEAN HANDS SAVE LIVES

Wash your hands regularly to stop the spread of germs











Queensland Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

RE: info

From: Kylie Rika <

To: Lara Keller <

Date: Thu, 17 Mar 2022 10:08:38 +1100

Missing page 3 could explain why my name is not included, however, the fact remains that Amanda, Rhys and I feedback that 0.0088 was probably too high to halt samples, and the report to QPS sll went ahead

Thanks Kylie

From: Kylie Rika Sent: Thursday, 1 To: Lara Keller < Subject: info

Hi Lara

A ached is the doc we were talking about – for some reason it was pdf'd by someone (not me) and saved into our project folder on I drive with pages missing. I have a ached what I believe to be the last version before this one, which has all the pages.

I also have other docs which I can send you but it might be best that I talk you through them. I also cannot print in private in my workspace hence why I am emailing these to you.

Thanks Kylie

Kylie Rika

Senior Scientist, Forensic Reporting and Intelligence Team

Forensic DNA Analysis, Police Services Stream, Forensic & Scientific Services

Prevention Division, Queensland Health

**Please note that I may be working from a different location during the COVID-19 Pandemic. The best contact method is via email. **

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.



Attention: Ashley

From: Lara Keller <

To: CO_Complaints <

Thu, 17 Mar 2022 09:47:46 +1100 Date:

Attachments: #184 Superseded (by QPS paper) Internal final report.pdf (649.26 kB); Report_Evaluation of the efficacy

of Microcons_v3.doc (1.13 MB)

Hello Ash

More informaon from Kylie Rika as requested. Interesng that her name is listed on page 3 of the word document.

Thanks and Kind Regards

Lara

Lara Keller B App Sc (MLS), Grad Cert Health Mgt, MAIMS, CMgr FIML

A/Executive Director

Forensic and Scientific Services

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.

From: Kylie Rika < Sent: Thursday, 1 To: Lara Keller ov.au> Subject: info

Hi Lara

A ached is the doc we were talking about – for some reason it was pdf'd by someone (not me) and saved into our project folder on I drive with pages missing. I have a ached what I believe to be the last version before this one, which has all the pages.

I also have other docs which I can send you but it might be best that I talk you through them. I also cannot print in private in my workspace hence why I am emailing these to you.

Thanks Kylie



Senior Scientist, Forensic Reporting and Intelligence Team

Forensic DNA Analysis, Police Services Stream, Forensic & Scientific Services

Prevention Division, Queensland Health



Wash your hands regularly to stop the spread of germs.

MOELLER

Lara Keller

From:

Lara Keller

Sent:

Thursday, 17 March 2022 11:16 AM

To:

CO_Complaints

Subject:

Documentation - Forensic DNA

Attachments:

20220317 Ingrid Moeller.pdf; Untitled

Good morning All

CONFIDENTIAL

I have discussed this with Jess this morning.

This is another collection of documents from a different staff member, received today.

Please also note the attached email, which represents a photo of sms messages on the phone of

For consideration and advice please.

Thanks and Kind Regards Lara



Lara Keller B App Sc (MLS), Grad Cert Health Mgt, MAIMS, CMgr FIML A/Executive Director

Forensic and Scientific Services
Prevention Division, Queensland Health

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.

See RIKA file for ESU assessment outrone 18/3/22.

Lara Keller

From:

Lara Keller

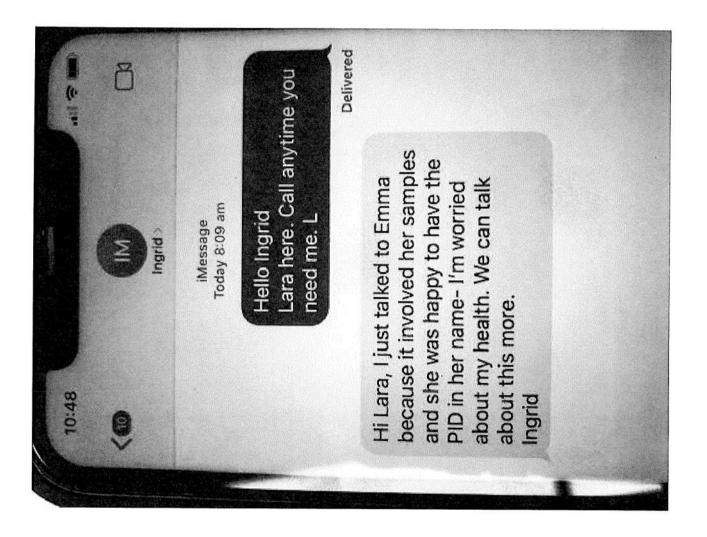
Sent:

Thursday, 17 March 2022 10:49 AM

To:

Lara Keller

This email originated from outside Queensland Health. DO NOT click on any links or open attachments unless you recognise the sender and know the content is safe.



Sent from my iPhone

Ingrid Moeller 17/3/22.	
asked for private mity.	
Wanted to discuss:	ingrid scared of cathie
i. DIFP	. Cathie punishes people.
z. Sperm	
3. Inaction by mgt.	
"Its possible criminals are getting off	Scot free in Qid"
DIFP	
· Aug 2015 project # 163 Was to	
Pror to this, we were sending	Certain Values to microcon
(See Submitted p/Work)	
- report issued	
· 8% yielded profile for NCIDID	
- Proposals x 3.	
- Option 2 was adopted.	- suggestive of don't bother",
* risks p 18.	there's not enough there.
· mentioned the issue of statement	nt then rework for a particular
case - Oxylie said yes	
time).	
We have adopted the most vi	sky a cost effective option.
- Microcons ceoped in 2018 -	
- never reviewed again, despit	
I advised Ingrid that this may	represent an ESU referral.
DIFP with <0.088 = Valida	
	see it. Unicss there is a
regit for Statement. It	nen have to never whole cone.

Ingria gare examples:	
· \$100 notes case	
- DIFP -> 4 - person mix + NCIDD	
(only found when anomaly queried by QPS).	
Sperm on Slides	
- amanda Reeves called old missed operm	
-> she got bullied a then left.	
- process changed, "she was right"	
- could look in 2 places for sperm	
- Sample	
- Slide made / diff.	
- autovalidated by Luke, but did not notice it sperm	
- I + Sperm	
- DIFP Validated	
L> defendant identifies.	
- Second example SAIK	
- 3 + Sperm	
	-
→ DIFP Ly microcon	
la dela della dell	
agendant identifies	
	Arrent Arrent

Complaint assessment form

Assessment officer	Ashley MACFARLANE, Principal Complaints Officer, ESU

Complaint details

complaint details				
Date received	15 March 2022	Subject officer/s	Cathie ALLEN, Managing Scientist Justin HOWES, Team Leader Unknown	
Division	Forensic and Scientific Services	Complainant/s	Kylie RIKA, Reporting Scientist (complainant 1) Emma CAUNT, Scientist (complainant) Ingrid MOELLER, Reporting Scientist (complainant) Lara KELLER, A/Executive Director (informant)	

Precis of complaint

In 2018, a change management project proposal was conducted in relation to the process for validating DNA samples. This assessment included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team as well as consultation with QPS. The complainants were given an opportunity to provide feedback and this was received by the Team Leader. The complainants feedback related to concerns and risks to the exact figure to be used in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'Insufficient for further processing'. Concerns have been raised by complainant 1 that:

- · Their feedback was not incorporated, and their name was removed from the signatory list for the final version
- They went on to question the science on two other occasions, but without success

Complainant 2 has provided examples of criminal cases requiring DNA testing since this process change that identifies DNA samples that were re-worked after their initial result of 'insufficient for further processing' that elicited results. This appears to raise questions about the threshold set and tends to support the initial concerns raised by complainant 1 through the consultation process for the 2018 change.

The information does not amount to suspected corrupt conduct under section 15(1) of the Crime and Corruption Act 2001 as there is no information to suggest that the matter:

- results, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information
- would not, if proven, be a criminal offence or serious enough to warrant dismissal.

The ESU also considered if the concerns would amount to a PID under section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety. The ESU considered:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Complainant 1 was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to
 this feedback which identified possible risks/impacts in the process. There appeared to be a difference in scientific opinion regarding the exact threshold limit to be
 used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further
 processing'
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- The documentation did not tend to support that Complaint 1's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Complainant 1 (and others) may have been valid.
- The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.
- Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

After considering these factors, the ESU determined the information does not amount to a public interest disclosure (PID) under the *Public Interest Disclosure Act 2010* as the information disclosed was not considered to satisfy the types of public interest information as outlined in sections 12 or 13 of the PID Act.

Further particulars

The SOPs applicable in January 2018 stated:

Forensic DNA Analysis Management Team - Consideration of Project Proposal

The Forensic DNA Analysis Management team will consider the change management project proposal documents as outlined in section 4.3. It is not necessary for all Management Team members to read and approve every proposal; however, a quorum of the Management Team must approve the proposal. The quorum must include the Managing Scientist, Team Leaders, Quality and Projects Senior Scientist's of the areas significantly affected by the project.

In January 2018, Mr Justin Howes and Ms Cathie Allen drafted the 'Evaluation of the Efficacy of a Post-Extraction Concentration Step Using the Microcon® Centrifugal Filter Devices in Yielding DNA Profile Intelligence.'

Abstract: All samples that underwent a Microcon® process were evaluated and categorised into whether there was meaningful information obtained or not. This evaluation primarily focussed on samples that underwent an 'auto-micron' process in 2016. The results suggest there to be arguably minimal value in performing the 'auto-micron' process due to the limited meaningful DNA Intelligence obtained from these samples. Given this, further streamlining of workflow processes could be implemented that would provide significant efficiencies such that these efforts could be better placed in processing higher DNA-yielding samples.

On 9 January 2018 feedback was provided by Amanda Reeves, Senior Reporting Scientist and Ms Kylie Rika, Reporting Scientist to Justin Howes. The feedback noted that there was a short turn around time to allow for full consideration e.g. "note that there seems to be urgency around this proposal being implemented, which might not allow time for full consideration of all potential risks/impacts.

Given the short TAT for feedback, the Reporting 5's have combined their final feedback. Specific feedback can be found throughout the body of this document, but the combined general feedback is:

- 1. Can appreciate the value in streamlining processes, but concerned that data for P2 samples is being used to extrapolate for P3 results that we don't yet have interp/processing rules around.

 2. Should we be extrapolating around results at all? No one ever really knows what result will be obtained from a particular sample it has to be tested for the 'true' result to be revealed. It is a false economy to analyse result that give 'assumed known contributor' and retrospectively ascribe them nil value, as the samples are taken and submitted to see whether or not there is 'foreign' DNA present... having said this, the 'value' of each result changes according to the specific sample/case history. Not confident about removing a test that we know does have some value.

 3. Note that there seems to be urgency around this proposal being implemented, which might not allow time for full consideration of all potential risks/impacts. For this reason, is it possible to just implement for P3 samples (see recommendations). Concerned that trying to use P2 results (with one set of interp outcomes and purpose) to forecast for P3 results (with another set of interp outcomes and purpose) is confusing, and
- (with another set of interp outcomes and purpose) to include the 7 februs (with another set of interp outcomes and purpose) is confusing, and combined with the haste, we may miss something. For example, P2 sample goes through auto-mic and gives a partial profile that doesn't match POI could provides important exclusionary intelligence for the case have we considered the exclusionary benefits appropriately under this proposal?

The feedback from Ms Reeves and Ms Rika also stated "... I conclude that setting the cut-off for no processing at 0.0088ng/uL is probably too high." The feedback was provided as track changes to the original document which had been recorded on the feedback table.

Staff	Date	Feedback	Response
LBR	9/01/2018		Hey, yes all samples. Do you think I should just expand this a bit? jah
		Oic excellent. Might be worth specifying. I would either add a Scope section at the start (and say that recommendations apply to all P2 and P3 samples processed with P931, or just sectify in the Conclusion and Recommendations section – perhaps at start of recommendation 27 i.e. "For all Priority 2 and 3 samples processed with P922, eventualists".	Hey, added to R1: 1. Cease 'auto-microcon' (Quant range: 0.001ng/ut to 0.0088ng/ut) processing for all samples of Priority 2 and 3 requested to be amplified with PowerPiex 23, with the following excaptions: jah
KAL	9/01/201	HI Justin Looks good — apart from the typo in my name that you already know about. Thanks Kerny-Anne	Adjusted
PMB	9/01/201	B Doesn't apply to P3 with PP21. Best to be option paper as QPS should make the decision on this.	Agree
KDR and AJR	9/01/201	8 via track changes on doc in parent folder.	
SMJ		8 via notes on doc in parent folder.	
ARM	10/01/291	Hi, I am happy with the report (pie chart excluded) – however, I would actually be in favour of rolling out DNA insufficient to 0.02 rg/ul, and consider an extension of the DNA triaging process Cheers Al	

Complainant 1 has alleged:

- They provided the feedback on a draft paper (above) for which they were listed as a signatory/reviewer
- The feedback was not incorporated, and their name was removed from the signatory list for the final version
- They went on to question the science on two other occasions, but without success

The complainant has provided a pdf copy of a report in support of her claims, however every second page has been missed in the scanned document. This includes page 3 which is where her name was included in the original word document draft paper. Another copy of the draft options paper which was provided to QPS does not appear to incorporate their feedback. A further final copy of the options paper sent to QPS has been obtained. It should be noted that in this version, all involved in the document sign off have been removed in the final copy and the final options for consideration appear to be quite different to the 'conclusion and recommendations' section in previous drafts. The ESU does not possess the specialist expertise in relation to the content to understand if any original feedback by the complainant has been considered and implemented. The complainant is of the view their feedback was not incorporated which appears to be consistent with recent concerns raised further below.

On 5 February 2018, Ms Cathie Allen emailed numerous parties, including the complainant to state:

On Friday, Paul Csoban and I met with Superintendent of Forensic Services Group, Dale Frieberg and other QPS officers that the Supt requested to attend. We
discussed the Options Paper which I had provided to the Supt earlier in the week. The Supt has indicated verbally and by email that the QPS' preferred option is
Option 2 – no automatic concentration of Priority 1 or Priority 2 samples.

On 7 February 2018, Mr Justin Howes emailed numerous parties, including the complainant to state:

- On the back of the case manager's anecdotal feedback and our lab's second round of datamining of samples that underwent the automicron process, an Options Paper was presented to QPS Superintendent of Forensic Services Dale Frieberg on ways forward for QPS to consider continue with auto-microcon process, or cease auto-microcrons.
- QPS have advised the laboratory that they do not wish for our efforts to be put to the auto-micocron process (including the efforts in interpretation) for Priority 1 or 2 samples.
- This means samples in the range 0.001ng/uL (LOD) 0.0088ng/uL will be reported at Quant stage as 'DNA Insufficient for Further Processing'. This is consistent with the process in place for P3 samples. The manual Microcon process may be performed upon QPS Request.
- To report in a statement the following wording could be used "Low levels of DNA were detected in this sample and it was not submitted for further DNA profiling."
- This is slightly different to the wording written in 2012/13 for these samples (P3) but after some consultation, appears to be a good starting pointy.
- An enhancement has been requested to enable this to occur from 112 February. Reactivating samples for further post-extraction processing, if requested from QPS, will be directed to Luke via an FR Request. If there are changes to the 12 February date, I will let you know. As usual, appropriate comments to SOP will follow.

In response to this advice, there is further correspondence between Justin Howes, Kylie Rika and Emma Caunt. Ms Caunt flags the statement in relation to DNA Insufficient for further processing was inaccurate for 10% samples.

On 7 February 2018, Mr Howes replies that

- "Yes, I will be changing the expanded comment as I know it is not exactly what we mean. The wording will be similar to the statement wording and making it clear that requests can be actioned.
- QPS will have their processes expanded to enable this as well including how to request further work. The expanded comment change will be added to the current SOP as a comment."

On 8 February 2018, Ms Caunt replies:

- I've been thinking about this a bit more. I want to say from the outset that I am not necessarily opposed to stopping the automicron process, but do think that there is a risk that we are able to manage.
- I am assuming that the 'DNA Insuff for processing" line will be added automatically and that it will be added to a list for validation. My question is, how will the validation process be managed?
- My personal opinion is that the line should not be validated until the whole case has been assessed to see if processing of this sample would be of benefit,
 particularly as the quant value reaches the upper range. Obviously at the statement stage, the reported can assess these samples, but the gap will be if no
 statement is requested. Since we case manage on a sample by sample basis, the 'DNA insuff" results wont be monitored during the normal case management
 process.

Ms Caunt later provided an example to Ms Rika in which a rape case relied on the auto-micron which gave the only evidence to substantiate the claims of the complainant.

On 9 February 2018, Ms Rika escalates this example to Mr Howes as a concern stating "I guess it's one thing for QPS to understand the risk (if they do) but its not full testing/disclosure for the case from our lab. Perhaps the process needs to be reassessed."

On 23 February 2018, Ms Rika follows up for a response from Mr Howes. Mr Howes advises that "I do want to catch you up on this, and will catch you when I return next Thurs". It is unclear based on the information provided whether a meeting did in fact take place and what any outcomes may have been.

The issue has been brought into focus more recently following the coverage in the media and through the podcast 'Shandee's Story'. In February 2022, an article was published in the Australian titled' **DNA Debacle – killers getting free pass'** which claimed that the Queensland lab requires crime scene samples to have the equivalent of at least 22 cells to be fully tested, otherwise they are deemed to have insufficient DNA. It claims that the threshold is double the 11 cells required in NSW, and almost three times the eight cells that the product manufacturer has used to obtain good quality DNA profiles.

Related matter:

In assessing this matter, ESU considered previous advice obtained in ESU# 133036 / ETHU003047. In this matter, the complainant raised concerns relating to a potentially flawed scientific process which they believed may fail to assist in criminal proceedings for examining sexual assault evidence. The complainant alleged the management team had failed to resolve the issue despite it being brought it to their attention in March 2016.

Assessment:

The ESU also considered if the concerns would amount to a PID under section 13(1)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13 (1)(c) being a substantial and specific danger to public health or safety. The ESU considered:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of Forensic DNA Analysis team and also involved consultation with QPS.
- The complainant was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which did identify possible risks/impacts in the process. The disagreement appears to relate to an exact figure to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with
 reviewing the process must unanimously agree to the changes. Developments since the process change have highlighted that, in hindsight, further consideration
 should have been given to implementing the proposed feedback provided by the complainant in 2018.
- Criminal cases requiring DNA testing since this change in process have identified the possibility that the threshold set by FSS, may be inaccurate and limiting the
 ability to successfully validate samples.
- Regardless of any flaws in the testing process, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

Information relied upon

- Email referral from Lara Keller dated 15 March 2022
- Notes and complaint material, including original draft consultation provided by Kylie Rika
- Review of Microcon Options Paper (Final Report)
- Email referral from Lara Keller dated 17 March 2022
- Documentation provided to Ms Keller by complainant 2 (examples of cases where further testing elicited results)

Other considerations

Has a criminal offence been identified?	Yes □	No ⊠	Offence/s:
Are there possible registration issues?	Yes □	No ⊠	Comments:
Is this a privacy complaint/breach?	Yes □	No ⊠	Comments:
Is this a human rights complaint?	Yes □	No ⊠	Section/s:

Corrupt conduct assessment (boes the information raise a suspicion of corrupt conduct as defined in \$15 of the Crime and Corruption Act 2001?)

Subject Officer	Allegation/issue	Application of CC Act	Corrupt conduct assessment	Notes/comments
UNKNOWN Ms Cathie ALLEN (possible) Mr Justin HOWES (possible)	complainant 1 that: Their feedback to the process for validating DNA samples. was not incorporated, and their name was removed from the signatory list for the final version The complainant went on to question the science on two other occasions, but without	Section 15(1) a) adversely affects the performance of functions or exercise of powers of: □ a UPA; or □ a person holding an appointment b) results in the performance of functions or the exercise of powers in a way that: □ is not honest or impartial; □ involves a breach of the trust placed in a person holding an appointment; □ involves a misuse of information or material c) would, if proved, be: □ a criminal offence; or □ a disciplinary breach providing reasonable grounds for termination	□ Corrupt conduct ☑ Issue	There is no information to suggest that the alleged conduct: - results, directly or indirectly, in the improper performance of duties in way that would be considered dishonest, a breach of trust, or a misuse of information - would not, if proven, be a crimina offence or serious enough to warra dismissal.

Application of CCC s40 Directions

	Reason: Does not raise a reasonable suspicion of corrupt conduct pursuant to s15(1) of the Crime and	
□ Referral from CCC	Corruption Act 2001.	

□ s40 (1) immediate referral to CCC	
□ s40(2) - reported to CCC on monthly schedule	
□ s40(3) - no referral to CCC – subject to audit	
- 5 10(5) 115 15161161 15 555 565 565 565	

PID assessment (poes the information constitute a public interest disclosure pursuant to Chapter 2 of the Public Interest Disclosure Act 2010?)				
The information has been disclosed by: A public officer ☑ Not a public officer □	Name of discloser: Complainant 1: Kylie RIKA, Reporting Scientist Complainant 2: Ingrid MOELLER			
If the discloser is a public officer , is the disclosure about any of the below:	Comments:			
 □ substantial and specific danger to health and safety of a person with a disability □ the commission of an effence, or contravention of a condition imposed under a provision of legislation mentioned in Schedule 2 of the PID Act, if the offence or contravention would be a substantial and specific danger to the environment □ reprisal connected to a previous PID □ corrupt conduct □ maladministration that adversely affects a person's interests in a substantial and specific way □ a substantial misuse of public resources □ substantial and specific danger to public health or safety □ substantial and specific danger to the environment 	Considered the information specifically in relation to section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety. In respect of maladministration: • The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS. • Complainant 1 was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process. There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'. • While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes. • The documentation did not tend to support that Complaint 1's name was removed from the endorser list, as suggested.			

	 Developments since the process change have highlighted that, in hindsight, the feedback provided by Complainant 1 (and others) may have been valid. The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.
	In respect of substantial and specific danger to public health and safety:
	Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples. Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process. In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety. [see attached word document for how each element was broken down]
If the discloser is a not a public officer , is the disclosure about any of the below:	Comments:
\square substantial and specific danger to health and safety of a person with a disability	N/A
□ the commission of an offence, or contravention of a condition imposed under a provision mentioned in Schedule 2 cf the PID Act, if the contravention would be a substantial and specific danger to the environment	
□ reprisal connected to a previous PID	
Is it an appropriate disclosure?	Comments:
	Consider the information to be an appropriate disclosure using either the subjective or objective test.
☑ Is there evidence which tends to show the conduct occurred (regardless of the discloser's belief)?	

Has the disclosure been made to a proper authority? Yes ☑ No □	Details of proper authority: Lara KELLER, A/Executive Director	
Is the matter a PID? Yes □ No ⊠	Public officers have provided information to a proper authority. While it is considered an appropriate disclosure, the inofmraiton provided was not considered to satisfy the types of public interest information provided for in sections 12 or 13 of the PID Act. As such, it is not considered to be a public interest disclosure made by either complainant 1 or 2.	

Endorsement

(To be completed by delegate)

Date assessed	17/03/2022		
CRM attendees		Discussion notes:	
	 □ Ashley Macfarlane, Principal Complaints Officer □ Rob Hunter, Principal Investigator □ Alix Braidwood, Senior Complaints Officer □ Rachael Swann, Principal Advisor, People and Performance 	Assessment considered on paper by Jess Byrne, Director ESU. Additional notes taken to break down the maladministration component (attached). Overall, agree with the assessment that the information does not raise a reasonable suspicion of corrupt conduct and is not considered to be a public interest disclosure.	
Conflict of interest declaration	☑ No conflicts of interest identified☐ Conflicts of interest identified	Details:	
Assessment decision:	Corrupt conduct Yes □ No ⊠ PID Yes □ No ⊠	 □ Referral to CCC ☑ Referral to Division [FSS - Prevention Division] □ ESU to deal with □ ESU to monitor □ Information only - no further action required 	
Additional advice:	Jess to provide assessment outcome to Lara Keller and offer to meet to discuss. Given the high media attention associated with the matters subject to this assessment, coupled with the concerns flagged by the complainants about coming forward with the information, it is strongly recommended ongoing support is provided to the complainants. It will also be important that appropriate actions are taken		

FSS.0001.0067.2702

	in response to the concerns being raised about the threshold limits to give the complainants confidence in the process and that they are being heard.		
Endorsed by:	Jess Byrne, Director ESU	Signed: Date: 17/03/2022	igitally signed by ess Byrne, Director thical Standards Ur
			ate: 2022.03.17 7:38:12 +10'00'

CONFIDENTIAL - outcome of assessments

From: Jess M Byrne

To: Lara Keller Co: CO_Complaints

Date: Fri, 18 Mar 2022 18:44:46 +1100

Hi Lara

Thank you for your referrals on 15 March 2022 and 17 March 2022 regarding information provided to you by Ms Kylie Rika, Reporting Scientist, FSS and Ms Ingrid Moeller, Reporting Scientist, FSS. We have had the opportunity to consider both sets of information and the concerns raised by both individuals.

Concerns raised

In relation to Ms Rika, her concerns centred around feedback she provided as part of an options paper from 2018 titled 'Evaluation of the Efficacy of a Post-Extraction Concentration Step Using the Microcon® Centrifugal Filter Devices in Yielding DNA Profile Intelligence.'. Ms Rika advised she provided feedback as part of this process about the threshold limits being applied for DNA analysis, concerned they may be too high. Ms Rika claims her feedback was not incorporated and her name was removed from the signatory list for the final version. Further, she went on to question the science on a couple of other occasions, without success.

As part of our assessment, we identified every second page was missing from the paper that was provided by Ms Rika. This included page 3 where her name was listed. When all pages were provided, it appears her name was still on the signatory list. Also of note, all involved in the document sign off have been removed in the final copy. From this information, it doesn't appear as though Ms Rika's name has been removed from the list or that she has been singled out in this process.

In relation to whether her feedback was considered, it is noted the threshold limits weren't changed. However the final 'conclusion and recommendations' section appears to be quite different to that contained in previous drafts. The ESU does not possess the specialist expertise in relation to the content to understand if any of the original feedback by Ms Rika was considered and/or implemented. There is also no information provided to determine whether any feedback was provided to Ms Rika at the time regarding her concerns.

In relation to Ms Moeller, the information she provided centred around a paper she was involved in in August 2015 titled 'Assessment of results obtained from 'automatic-microcon' samples'. A number of options were put forward at that time outlining the benefits and risks. Overall, the paper recommended the project be finalised at that point and a new project commence in 6 months-time after the introduction of the Forensic Register. It is unclear from the information as to whether that recommendation was accepted or one of the other options were progressed. In addition to this paper, Ms Moeller provided examples of cases where samples within the 0.002 – 0.0088 range were further tested and elicited a result.

We considered Ms Moeller's concerns as further evidence or examples of the concerns already raised by Ms Rika.

ESU assessment

I am the authorised delegate pursuant to the Department of Health Human Resources Delegations Manual to assess the information and determine whether the information may constitute corrupt conduct pursuant to the *Crime and Corruption Act 2001* (CC Act) or a public interest disclosure pursuant to the *Public Interest Disclosure Act 2010* (PID Act).

Corrupt conduct assessment

In determining corrupt conduct, all three elements of s15(1) of the CC Act must be satisfied. That is, we need to look at the relationship of the conduct to the Department's functions; the outcome of the conduct; and the seriousness of the conduct.

Based on the information provided, I have determined the concerns do not meet the definition of corrupt conduct pursuant to s15(1) of the CC Act. This decision was reached as there is no information to suggest the alleged conduct:

- * results, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information; and
- * would, if proven, be a criminal offence or serious enough to warrant dismissal.

As such, there is no requirement for the matter to be reported to the Crime and Corruption Commission (CCC).

PID assessment

In determining whether the information is a public interest disclosure pursuant to Chapter 2 of the PID Act, it needs to be an appropriate disclosure; of public interest information; made to a proper authority.

I considered the information was an appropriate disclosure – in that a public officer has an honest belief, on reasonable grounds that the conduct occurred, and in some cases has provided evidence to support their concerns. I also considered the information was disclosed to a proper authority (you). However I didn't consider the information that was

disclosed met the types of information that would be public interest information under sections 12 or 13 of the PID Act. As such I determined the information was not a public interest disclosure pursuant to Chapter 2 of the PID Act.

I gave specific consideration to whether the information would amount to *maladministration that adversely affects a person's interests in a substantial and specific way* [s13(1)(a)(ii) of the PID Act] or whether the information would amount to a *substantial and specific danger to public health and safety* [s13(1)(c) of the PID Act].

In relation to maladministration (as defined in the PID Act) the following considerations were made in this regard:

- * The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- * Relevant employees were given an opportunity to provide feedback and this was received by the Team Leader. It
 remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the
 process.
- * There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- * The ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- * The documentation did not tend to support that Ms Rika's name was removed from the endorser list, as suggested.
- * Developments since the process change have highlighted that, in hindsight, the feedback provided by Ms Rika
 (and others) may have been valid. However, based on the information available, there is insufficient information to
 suggest that maladministration has occurred, particularly maladministration that would adversely affects a person's
 interests in a <u>substantial</u> and <u>specific</u> way.

In relation to substantial and specific danger to public health and safety, the following considerations were made in this regard:

- * Examples of criminal cases requiring DNA testing since the change process in 2018 have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- * Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- * In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

This is consistent with other assessments that have been done on similar matters in the past with respect of the application of substantial and specific danger to public health and safety as it relates to scientific processes.

Action required

As this matter has not been identified as possible corrupt conduct or a public interest disclosure, the ESU don't have jurisdiction over the matter and it is referred back to the division for any necessary action that may be required (noting this will likely fall into the broader work that is being considered in this space at present). Should additional information come to light that may alter the assessment decision, please contact the ESU for advice.

I realise this may not be the outcome Ms Rika and Ms Moeller were after and I understand they were both concerned about the ramifications in coming forward. While the information hasn't met the threshold of a PID in this circumstance and therefore the specific protections under the PID Act are not enlivened, I would strongly encourage that support provisions (similar to those afforded under the PID Act) are provided to both employees. Given they were comfortable raising their concerns with you in the first instance, you might like to consider continuing the support you have already provided, checking in with them on a regular basis, keeping them updated (to the extent possible) about the progress of actions being taken; and monitoring the workplace for any signs they are being treated differently etc.

To demonstrate the value in employees coming forward with information, it will be vital to ensure the employees concerns are heard; appropriate action is taken in response to the concerns; they are kept updated throughout the process; and ongoing support is provided.

I apologise for the length of the email – I just felt it was important to explain the reasoning for the outcome on this one. I'm more than happy to talk this through with you further if you like. Please don't hesitate to reach out at any time for further advice or guidance.

Kind regards Jess

Jess Byrne

Director

Ethical Standards Unit | Human Resources Branch Corporate Services Division | Queensland Health Working hours Monday to Friday







MENTAL WELLBEING **Dear mind,** remember to make time for you Visit mentalwellbeing.initiatives.qld.gov.au











Queensland Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

ESU Case			
Case number:	QESU0010408	Opened:	21-03-2022 10:12:46
Case Type:	Issue	Opened by:	Ashley MACFARLANE (macfarad)
ESU File Number:	C-FILE-69073	Assignment group:	Ethical Standards Unit
CCC Reference number:		Assigned to:	Jess BYRNE (byrneje)
CCC category:		State:	Inactive
CCC notified date:		Sensitive:	false
Source of complaint:	Employee	Sensitive Watchlist:	
Unknown subject officer:	false	Business Watchlist:	
Subject officer's name:	Cathie ALLEN,	Processing Unit:	Prevention Division
	Justin HOWES,	Referred to: Organisation:	
	Unknown	Referred to Organisation: Other:	
Subject Officer's status:		Referred to: Contact:	Lara KELLER
HHS/Division:	Prevention Division	Referred to: Date:	18-03-2022
Work Unit:	Forensic and Scientific Services	PID:	false
Concerned Party:	Kylie RIKA, (complainant) Emma CAUNT, (complainant)	PID Assessment Date:	
	Ingrid MOELLER, (complainant)	Follow up:	
	Lara KELLER, (informant)	Case closed:	21-03-2022
Relationship to Subject Officer:	subordinate	Parent case:	
ESU Notified:	15-03-2022	Linked Case:	
Assessment:	Issue - referred to Division	Outcome:	
Legal or other representation engaged by employee:	false	Comments on Outcome:	
Extra Information:			
Legal advice engaged:	false		
Extra Information:			
Precis of Complaint:			

In 2018, a change management project proposal was conducted in relation to the process for validating DNA samples. This assessment included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team as well as consultation with QPS. The complainants were given an opportunity to provide feedback and this was received by the Team Leader. The complainants feedback related to concerns and risks to the exact figure to be used in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'Insufficient for further processing'.

Concerns have been raised by complainant 1 that:

- · Their feedback was not incorporated, and their name was removed from the signatory list for the final version
- They went on to question the science on two other occasions, but without success

Complainant 2 has provided examples of criminal cases requiring DNA testing since this process change that identifies DNA samples that were re-worked after their initial result of 'insufficient for further processing' that elicited results. This appears to raise questions about the threshold set and tends to support the initial concerns raised by complainant 1 through the consultation process for the 2018 change.

The information does not amount to suspected corrupt conduct under section 15(1) of the Crime and Corruption Act 2001 as there is no information to suggest that the matter:

- results, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information
- would not, if proven, be a criminal offence or serious enough to warrant dismissal.

The ESU also considered if the concerns would amount to a PID under section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety. The ESU considered:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Complainant 1 was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process. There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- The documentation did not tend to support that Complaint 1's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Complainant 1 (and others) may have been valid.
- The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.
- Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

After considering these factors, the ESU determined the information does not amount to a public interest disclosure (PID) under the Public Interest Disclosure Act 2010 as the information disclosed was not considered to satisfy the types of public interest information as outlined in sections 12 or 13 of the PID Act.

	5	
-urther	Particulars:	

The SOPs applicable in January 2018 stated:

Forensic DNA Analysis Management Team - Consideration of Project Proposal

The Forensic DNA Analysis Management team will consider the change management project proposal documents as outlined in section 4.3. It is not necessary for all Management Team members to read and approve every proposal; however, a quorum of the Management Team must approve the proposal. The quorum must include the Managing Scientist, Team Leaders, Quality and Projects Senior Scientist/s of the areas significantly affected by the project.

In January 2018, Mr Justin Howes and Ms Cathie Allen drafted the 'Evaluation of the Efficacy of a Post-Extraction Concentration Step Using the Microcon® Centrifugal Filter Devices in Yielding DNA Profile Intelligence.'

Abstract: All samples that underwent a Microcon® process were evaluated and categorised into whether there was meaningful information obtained or not. This evaluation primarily focussed on samples that underwent an 'auto-micron' process in 2016. The results suggest there to be arguably minimal value in performing the 'auto-micron' process due to the limited meaningful DNA Intelligence obtained from these samples. Given this, further streamlining of workflow processes could be implemented that would provide significant efficiencies such that these efforts could be better placed in processing higher DNA-yielding samples.

On 9 January 2018 feedback was provided by Amanda Reeves, Senior Reporting Scientist and Ms Kylie Rika, Reporting Scientist to Justin Howes. The feedback noted that there was a short turn around time to allow for full consideration e.g. "note that there seems to be urgency around this proposal being implemented, which might not allow time for full consideration of all potential risks/impacts."

The feedback from Ms Reeves and Ms Rika also stated "... I conclude that setting the cut-off for no processing at 0.0088ng/uL is probably too high." The feedback was provided as track changes to the original document which had been recorded on the feedback table.

Complainant 1 has alleged:

- · They provided the feedback on a draft paper (above) for which they were listed as a signatory/reviewer
- The feedback was not incorporated, and their name was removed from the signatory list for the final version
- · They went on to question the science on two other occasions, but without success

The complainant has provided a pdf copy of a report in support of her claims, however every second page has been missed in the scanned document. This includes page 3 which is where her name was included in the original word document draft paper. Another copy of the draft options paper which was provided to QPS does not appear to incorporate their feedback. A further final copy of the options paper sent to QPS has been obtained. It should be noted that in this version, all involved in the document sign off have been removed in the final copy and the final options for consideration appear to be quite different to the 'conclusion and recommendations' section in previous drafts. The ESU does not possess the specialist expertise in relation to the content to understand if any original feedback by the complainant has been considered and implemented. The complainant is of the view their feedback was not incorporated which appears to be consistent with recent concerns raised further below.

On 5 February 2018, Ms Cathie Allen emailed numerous parties, including the complainant to state:

• On Friday, Paul Csoban and I met with Superintendent of Forensic Services Group, Dale Frieberg and other QPS officers that the Supt requested to attend. We discussed the Options Paper which I had provided to the Supt earlier in the week. The Supt has indicated verbally and by email that the QPS' preferred option is Option 2 – no automatic concentration of Priority 1 or Priority 2 samples.

On 7 February 2018, Mr Justin Howes emailed numerous parties, including the complainant to state:

- On the back of the case manager's anecdotal feedback and our lab's second round of datamining of samples that underwent the automicron process, an Options Paper was presented to QPS Superintendent of Forensic Services Dale Frieberg on ways forward for QPS to consider continue with automicrocon process, or cease auto-microcrons.
- QPS have advised the laboratory that they do not wish for our efforts to be put to the auto-micocron process (including the efforts in interpretation) for Priority 1 or 2 samples.
- This means samples in the range 0.001ng/uL (LOD) 0.0088ng/uL will be reported at Quant stage as 'DNA Insufficient for Further Processing'. This is consistent with the process in place for P3 samples. The manual Microcon process may be performed upon QPS Request.
- To report in a statement the following wording could be used "Low levels of DNA were detected in this sample and it was not submitted for further DNA profiling."
- This is slightly different to the wording written in 2012/13 for these samples (P3) but after some consultation, appears to be a good starting pointy.
- An enhancement has been requested to enable this to occur from 112 February. Reactivating samples for further post-extraction processing, if requested from QPS, will be directed to Luke via an FR Request. If there are changes to the 12 February date, I will let you know. As usual, appropriate comments to

SOP will follow.

In response to this advice, there is further correspondence between Justin Howes, Kylie Rika and Emma Caunt. Ms Caunt flags the statement in relation to DNA Insufficient for further processing was inaccurate for 10% samples.

On 7 February 2018, Mr Howes replies that

- "Yes, I will be changing the expanded comment as I know it is not exactly what we mean. The wording will be similar to the statement wording and making it clear that requests can be actioned.
- QPS will have their processes expanded to enable this as well including how to request further work. The expanded comment change will be added to the current SOP as a comment."

On 8 February 2018, Ms Caunt replies:

- I've been thinking about this a bit more. I want to say from the outset that I am not necessarily opposed to stopping the automicron process, but do think that there is a risk that we are able to manage.
- I am assuming that the 'DNA Insuff for processing" line will be added automatically and that it will be added to a list for validation. My question is, how will the validation process be managed?
- My personal opinion is that the line should not be validated until the whole case has been assessed to see if processing of this sample would be of benefit, particularly as the quant value reaches the upper range. Obviously at the statement stage, the reported can assess these samples, but the gap will be if no statement is requested. Since we case manage on a sample by sample basis, the 'DNA insuff" results wont be monitored during the normal case management process.

Ms Caunt later provided an example to Ms Rika in which a rape case relied on the auto-micron which gave the only evidence to substantiate the claims of the complainant.

On 9 February 2018, Ms Rika escalates this example to Mr Howes as a concern stating "I guess it's one thing for QPS to understand the risk (if they do) but its not full testing/disclosure for the case from our lab. Perhaps the process needs to be reassessed."

On 23 February 2018, Ms Rika follows up for a response from Mr Howes. Mr Howes advises that "I do want to catch you up on this, and will catch you when I return next Thurs". It is unclear based on the information provided whether a meeting did in fact take place and what any outcomes may have been.

The issue has been brought into focus more recently following the coverage in the media and through the podcast 'Shandee's Story'. In February 2022, an article was published in the Australian titled' DNA Debacle – killers getting free pass' which claimed that the Queensland lab requires crime scene samples to have the equivalent of at least 22 cells to be fully tested, otherwise they are deemed to have insufficient DNA. It claims that the threshold is double the 11 cells required in NSW, and almost three times the eight cells that the product manufacturer has used to obtain good quality DNA profiles.

Related matter:

In assessing this matter, ESU considered previous advice obtained in ESU# 133036 / ETHU003047. In this matter, the complainant raised concerns relating to a potentially flawed scientific process which they believed may fail to assist in criminal proceedings for examining sexual assault evidence. The complainant alleged the management team had failed to resolve the issue despite it being brought it to their attention in March 2016.

Assessment:

The ESU also considered if the concerns would amount to a PID under section 13(1)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13 (1)(c) being a substantial and specific danger to public health or safety. The ESU considered:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of Forensic DNA Analysis team and also involved consultation with QPS.
- The complainant was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which did identify possible risks/impacts in the process. The disagreement appears to relate to an exact figure to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes. Developments since the process change have highlighted that, in hindsight, further consideration should have been given to implementing the proposed feedback provided by the complainant in 2018.
- Criminal cases requiring DNA testing since this change in process have identified the possibility that the threshold set by FSS, may be inaccurate and limiting the ability to successfully validate samples.
- Regardless of any flaws in the testing process, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a

substantial and specific danger to public health and safety.

Information relied upon

- Email referral from Lara Keller dated 15 March 2022
- Notes and complaint material, including original draft consultation provided by Kylie Rika
- Review of Microcon Options Paper (Final Report)
- Email referral from Lara Keller dated 17 March 2022
- Documentation provided to Ms Keller by complainant 2 (examples of cases where further testing elicited results)

1/1/	10rk	no	tes:

Run By: Roben SIMO-SWER

21-03-2022 11:59:13 - Jess BYRNE (Work notes)

QESUPID0010353 has been updated with a new work notes:

21-03-2022 11:59:12 - Jess BYRNE (Work notes)

Considered the information specifically in relation to section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety.

In respect of maladministration:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Complainant 1 was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process. There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- The documentation did not tend to support that Complaint 1's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Complainant 1 (and others) may have been valid.
- The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.

In respect of substantial and specific danger to public health and safety:

- Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some
- circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

[see attached word document for how each element was broken down]

21-03-2022 11:55:17 - Jess BYRNE (Work notes)

Assessment undertaken on 17/03/2022. Reasons for decision are outlined in worknotes below. Not considered to meet the definition of corrupt conduct - therefore no reporting obligation to CCC. While it was an appropriate disclosure, made to a proper authority, the information disclosed was not considered to be public interest information as outlined in sections 12 or 13 of the PID Act. Assessment endorsed by Jess Byrne 17/03/2022.

21-03-2022 10:21:00 - Ashley MACFARLANE (Work notes)

18 March 2022 - FSS (Lara Keller) advised of assessment outcome. Also provided advice in referral regarding protection and support of complainants:

"As this matter has not been identified as possible corrupt conduct or a public interest disclosure, the ESU don't have jurisdiction over the matter and it is referred back to the division for any necessary action that may be required (noting this will likely fall into the broader work that is being considered in this space at present). Should additional information come to light that may alter the assessment decision, please contact the ESU for advice.

I realise this may not be the outcome Ms Rika and Ms Moeller were after and I understand they were both concerned about the ramifications in coming forward. While the information hasn't met the threshold of a PID in this circumstance and therefore the specific protections under the PID Act are not enlivened, I would strongly encourage that support provisions (similar to those afforded under the PID Act) are provided to both employees. Given they were comfortable raising their concerns with you in the first instance, you might like to consider continuing the support you have already provided, checking in with them on a regular basis, keeping them updated (to the extent possible) about the progress of actions being taken; and monitoring the workplace for any signs they are being treated differently etc.

To demonstrate the value in employees coming forward with information, it will be vital to ensure the employees concerns are heard; appropriate action is taken in response to the concerns; they are kept updated throughout the process; and ongoing support is provided."

21-03-2022 10:20:03 - Ashley MACFARLANE (Work notes)

Matter assessed on 17 March 2022. Assessment outcome as detailed in referral:

Corrupt conduct assessment

In determining corrupt conduct, all three elements of s15(1) of the CC Act must be satisfied. That is, we need to look at the relationship of the conduct to the Department's functions; the outcome of the conduct; and the seriousness of the conduct.

Based on the information provided, I have determined the concerns do not meet the definition of corrupt conduct pursuant to s15(1) of the CC Act. This decision was reached as there is no information to suggest the alleged conduct:

- results, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information; and
- would, if proven, be a criminal offence or serious enough to warrant dismissal.

As such, there is no requirement for the matter to be reported to the Crime and Corruption Commission (CCC).

PID assessment

In determining whether the information is a public interest disclosure pursuant to Chapter 2 of the PID Act, it needs to be an appropriate disclosure; of public interest information; made to a proper authority.

I considered the information was an appropriate disclosure – in that a public officer has an honest belief, on reasonable grounds that the conduct occurred, and in some cases has provided evidence to support their concerns. I also considered the information was disclosed to a proper authority (you). However I didn't consider the information that was disclosed met the types of information that would be public interest information under sections 12 or 13 of the PID Act. As such I determined the information was not a public interest disclosure pursuant to Chapter 2 of the PID Act.

I gave specific consideration to whether the information would amount to maladministration that adversely affects a person's interests in a substantial and specific way [s13(1)(a)(ii) of the PID Act] or whether the information would amount to a substantial and specific danger to public health and safety [s13(1)(c) of the PID Act].

In relation to maladministration (as defined in the PID Act) the following considerations were made in this regard:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Relevant employees were given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process.
- There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- · The ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- · The documentation did not tend to support that Ms Rika's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Ms Rika (and others) may have been valid. However, based on the information available, there is insufficient information to suggest that maladministration has occurred, particularly maladministration that would adversely affects a person's interests in a substantial and specific way.

In relation to substantial and specific danger to public health and safety, the following considerations were made in this regard:

- Examples of criminal cases requiring DNA testing since the change process in 2018 have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

This is consistent with other assessments that have been done on similar matters in the past with respect of the application of substantial and specific danger to public health and safety as it relates to scientific processes.

Comments and Work notes:

21-03-2022 11:59:13 - Jess BYRNE (Work notes)

QESUPID0010353 has been updated with a new work notes:

21-03-2022 11:59:12 - Jess BYRNE (Work notes)

Considered the information specifically in relation to section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety.

In respect of maladministration:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Complainant 1 was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process. There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- The documentation did not tend to support that Complaint 1's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Complainant 1 (and others) may have been valid.
- The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.

In respect of substantial and specific danger to public health and safety:

- Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some
- circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

[see attached word document for how each element was broken down]

21-03-2022 11:55:17 - Jess BYRNE (Work notes)

Assessment undertaken on 17/03/2022. Reasons for decision are outlined in worknotes below. Not considered to meet the definition of corrupt conduct - therefore no reporting obligation to CCC. While it was an appropriate disclosure, made to a proper authority, the information disclosed was not considered to be public interest information as outlined in sections 12 or 13 of the PID Act. Assessment endorsed by Jess Byrne 17/03/2022.

21-03-2022 10:21:00 - Ashley MACFARLANE (Work notes)

18 March 2022 - FSS (Lara Keller) advised of assessment outcome. Also provided advice in referral regarding protection and support of complainants:

"As this matter has not been identified as possible corrupt conduct or a public interest disclosure, the ESU don't have jurisdiction over the matter and it is referred back to the division for any necessary action that may be required (noting this will likely fall into the broader work that is being considered in this space at present). Should additional information come to light that may alter the assessment decision, please contact the ESU for advice.

I realise this may not be the outcome Ms Rika and Ms Moeller were after and I understand they were both concerned about the ramifications in coming forward. While the information hasn't met the threshold of a PID in this circumstance and therefore the specific protections under the PID Act are not enlivened, I would strongly encourage that support provisions (similar to those afforded under the PID Act) are provided to both employees. Given they were comfortable raising their concerns with you in the first instance, you might like to consider continuing the support you have already provided, checking in with them on a regular basis, keeping them updated (to the extent possible) about the progress of actions being taken; and monitoring the workplace for any signs they are being treated differently etc.

To demonstrate the value in employees coming forward with information, it will be vital to ensure the employees concerns are heard; appropriate action is taken in response to the concerns; they are kept updated throughout the process; and ongoing support is provided."

21-03-2022 10:20:03 - Ashley MACFARLANE (Work notes)

Matter assessed on 17 March 2022. Assessment outcome as detailed in referral:

Corrupt conduct assessment

In determining corrupt conduct, all three elements of s15(1) of the CC Act must be satisfied. That is, we need to look at the relationship of the conduct to the Department's functions; the outcome of the conduct; and the seriousness of the conduct.

Based on the information provided, I have determined the concerns do not meet the definition of corrupt conduct pursuant to s15(1) of the CC Act. This decision was reached as there is no information to suggest the alleged conduct:

- results, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information; and
- would, if proven, be a criminal offence or serious enough to warrant dismissal.

As such, there is no requirement for the matter to be reported to the Crime and Corruption Commission (CCC).

PID assessment

In determining whether the information is a public interest disclosure pursuant to Chapter 2 of the PID Act, it needs to be an appropriate disclosure; of public interest information; made to a proper authority.

I considered the information was an appropriate disclosure – in that a public officer has an honest belief, on reasonable grounds that the conduct occurred, and in some cases has provided evidence to support their concerns. I also considered the information was disclosed to a proper authority (you). However I didn't consider the information that was disclosed met the types of information that would be public interest information under sections 12 or 13 of the PID Act. As such I determined the information was not a public interest disclosure pursuant to Chapter 2 of the PID Act.

I gave specific consideration to whether the information would amount to maladministration that adversely affects a person's interests in a substantial and specific way [s13(1)(a)(ii) of the PID Act] or whether the information would amount to a substantial and specific danger to public health and safety [s13(1)(c) of the PID Act].

In relation to maladministration (as defined in the PID Act) the following considerations were made in this regard:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Relevant employees were given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process.
- There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- · The ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- · The documentation did not tend to support that Ms Rika's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Ms Rika (and others) may have been valid. However, based on the information available, there is insufficient information to suggest that maladministration has occurred, particularly maladministration that would adversely affects a person's interests in a substantial and specific way.

In relation to substantial and specific danger to public health and safety, the following considerations were made in this regard:

- Examples of criminal cases requiring DNA testing since the change process in 2018 have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

This is consistent with other assessments that have been done on similar matters in the past with respect of the application of substantial and specific danger to public health and safety as it relates to scientific processes.

Α			

Legacy Worknotes

Comments and Work notes:

21-03-2022 11:59:13 - Jess BYRNE (Work notes)

QESUPID0010353 has been updated with a new work notes:

21-03-2022 11:59:12 - Jess BYRNE (Work notes)

Considered the information specifically in relation to section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety.

In respect of maladministration:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Complainant 1 was given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process. There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- While relevant staff were provided an opportunity to provide feedback for consideration, the ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- The documentation did not tend to support that Complaint 1's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Complainant 1 (and others) may have been valid.
- The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.

In respect of substantial and specific danger to public health and safety:

- Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some
- circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

[see attached word document for how each element was broken down]

21-03-2022 11:55:17 - Jess BYRNE (Work notes)

Assessment undertaken on 17/03/2022. Reasons for decision are outlined in worknotes below. Not considered to meet the definition of corrupt conduct - therefore no reporting obligation to CCC. While it was an appropriate disclosure, made to a proper authority, the information disclosed was not considered to be public interest information as outlined in sections 12 or 13 of the PID Act. Assessment endorsed by Jess Byrne 17/03/2022.

21-03-2022 10:21:00 - Ashley MACFARLANE (Work notes)

18 March 2022 - FSS (Lara Keller) advised of assessment outcome. Also provided advice in referral regarding protection and support of complainants:

"As this matter has not been identified as possible corrupt conduct or a public interest disclosure, the ESU don't have jurisdiction over the matter and it is referred back to the division for any necessary action that may be required (noting this will likely fall into the broader work that is being considered in this space at present). Should additional information come to light that may alter the assessment decision, please contact the ESU for advice.

I realise this may not be the outcome Ms Rika and Ms Moeller were after and I understand they were both concerned about the ramifications in coming forward. While the information hasn't met the threshold of a PID in this circumstance and therefore the specific protections under the PID Act are not enlivened, I would strongly encourage that support provisions (similar to those afforded under the PID Act) are provided to both employees. Given they were comfortable raising their concerns with you in the first instance, you might like to consider continuing the support you have already provided, checking in with them on a regular basis, keeping them updated (to the extent possible) about the progress of actions being taken; and monitoring the workplace for any signs they are being treated differently etc.

To demonstrate the value in employees coming forward with information, it will be vital to ensure the employees concerns are heard; appropriate action is taken in response to the concerns; they are kept updated throughout the process; and ongoing support is provided."

21-03-2022 10:20:03 - Ashley MACFARLANE (Work notes)

Matter assessed on 17 March 2022. Assessment outcome as detailed in referral:

Corrupt conduct assessment

In determining corrupt conduct, all three elements of s15(1) of the CC Act must be satisfied. That is, we need to look at the relationship of the conduct to the Department's functions; the outcome of the conduct; and the seriousness of the conduct.

Based on the information provided, I have determined the concerns do not meet the definition of corrupt conduct pursuant to s15(1) of the CC Act. This decision was reached as there is no information to suggest the alleged conduct:

- results, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information; and
- would, if proven, be a criminal offence or serious enough to warrant dismissal.

As such, there is no requirement for the matter to be reported to the Crime and Corruption Commission (CCC).

PID assessment

In determining whether the information is a public interest disclosure pursuant to Chapter 2 of the PID Act, it needs to be an appropriate disclosure; of public interest information; made to a proper authority.

I considered the information was an appropriate disclosure – in that a public officer has an honest belief, on reasonable grounds that the conduct occurred, and in some cases has provided evidence to support their concerns. I also considered the information was disclosed to a proper authority (you). However I didn't consider the information that was disclosed met the types of information that would be public interest information under sections 12 or 13 of the PID Act. As such I determined the information was not a public interest disclosure pursuant to Chapter 2 of the PID Act.

I gave specific consideration to whether the information would amount to maladministration that adversely affects a person's interests in a substantial and specific way [s13(1)(a)(ii) of the PID Act] or whether the information would amount to a substantial and specific danger to public health and safety [s13(1)(c) of the PID Act].

In relation to maladministration (as defined in the PID Act) the following considerations were made in this regard:

- The scientific process was subject to a change management project proposal which included the Managing Scientist, Team Leaders, Quality and Projects, Senior Scientists of the Forensic DNA Analysis team and also involved consultation with QPS.
- Relevant employees were given an opportunity to provide feedback and this was received by the Team Leader. It remains unclear how much consideration was given to this feedback which identified possible risks/impacts in the process.
- There appeared to be a difference in scientific opinion regarding the exact threshold limit to be used by FSS in determining if a DNA sample could reliably validate DNA (with further testing/assessment) or if it was considered 'DNA Insufficient for further processing'.
- · The ESU is not aware of any requirement that the quorum involved with reviewing the process must unanimously agree to the changes.
- · The documentation did not tend to support that Ms Rika's name was removed from the endorser list, as suggested.
- Developments since the process change have highlighted that, in hindsight, the feedback provided by Ms Rika (and others) may have been valid. However, based on the information available, there is insufficient information to suggest that maladministration has occurred, particularly maladministration that would adversely affects a person's interests in a substantial and specific way.

In relation to substantial and specific danger to public health and safety, the following considerations were made in this regard:

- Examples of criminal cases requiring DNA testing since the change process in 2018 have raised questions about the thresholds set by FSS and whether it may be limiting the ability to successfully validate samples.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

This is consistent with other assessments that have been done on similar matters in the past with respect of the application of substantial and specific danger to public health and safety as it relates to scientific processes.

Related List Title: ESU PID Assessment List

Query Condition: Case = QESU0010408

Sort Order: Number in ascending order

1 ESU PID Assessments

▲ Number	Case	Allegation	State	Assignment group	Assigned to
QESUPID0010353	QESU0010408	Concerns in relation to change in scientific process at FSS	Inactive	Ethical Standards Unit	Jess BYRNE (byrneje)

RE: Testing thresholds

From: Justin Howes <

To: Lara Keller <

Cc: Cathie Allen <

Date: Mon, 21 Feb 2022 12:59:21 +1100

Attachments: #184 Review of Microcon Options paper QPS (Final report).pdf (633.18 kB)

Hi Lara

As discussed, I am not aware of the other lab's current values for processing post-quant and would tread cautiously with what is presented in the media and replicated in the message below.

In 2018, options were presented to QPS which were provided in the attached document. The options were presented and one was approved by QPS at the time: Option 2.

Please note the workflow based on the options paper has no relevance to the workflow for samples in the case in question from 2013.

Regards Justin



Justin Howes

Team Leader - Forensic Reporting and Intelligence Team Forensic DNA Analysis, Police Services Stream, Forensic & Scientific Services Prevention Division, Queensland Health

Please note that I may be working from a different location during the COVID-19 Pandemic. The best contact method is via email.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.



From: Lara Keller < Sent: Monday, 21 I To: Justin Howes < Cc: Cathie Allen < Subject: FW: Test Importance: High

Hello Justin

With Cathie away today, could you please investigate and provide me with an update on the progress of this request? Cathie mentioned a quote for FR, but I don't have the detail or an expected TAT.

Could you get back to me today please?

Thanks and Kind Regards Lara



Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.

From: Neville.DavidH[OSC] < Sent: Monday, 21 February 20

To: Cathie Allen <

Cc: Frieberg.DaleJ[OSC] < >; Lara Keller <

Subject: FW: Testing thresholds

This email originated from outside Queensland Health. DO NOT click on any links or open attachments unless you recognise the sender and know the content is safe.

Dear Cathie

I understand the difficulty of the ongoing coverage by the *The Australian* of the causing significant stress for you and your staff.

Unfortunately I have been drawn into comment internally on peripheral matters raised by the outlet on 18 February 2022.

article.

It claims that the Queensland lab requires crime scene samples to have the equivalent of at least 22 cells to be fully tested, otherwise they are deemed to have insufficient DNA. It claims that the threshold is double the 11 cells required in NSW, and almost three times the eight cells that the product manufacturer has used to obtain good quality DNA profiles.

I know you are busy, but since 1 December 2021 I have raised concerns in relation to the truncating of testing based on DNA quant values because of the significant number of below threshold samples yielding a profile when testing is continued. This remains a high priority mare for the QPS. To date I have not received any feedback or explanaon as to difference between the predicted (<2%) and observed success rates (30%) for samples that reportedly contained a low concentraon.

Could you please provide advice as to how the Queensland threshold for tesng acc ords with other jurisdicons. Can you also please advise the outcome of any internal review that you have undertaken based on the informaon I provided. I need this informaon as a ma er of urgency to brief the execuve in relaon to this maer.

Regards



David Neville

Inspector Biometrics Forensic Services Group



From: Neville.DavidH[OSC] <

Sent: Friday, 17 D To: Cathie Allen <

Frieberg Dale JIOSCI

Subject: Re:

Hi Cathie

Thanks for the clarification. That was my understanding too. I was of the belief that QHFSS stopped doing this as a matter of routine for low quant samples because there was a lower than 2 percent chance of success. However, QPS has found the success rate to be 30 percent when we requested this to be done. It is the difference between these success rates that I am interested in.

Have a good weekend

David Neville Inspector. FSG

From: Cathie Allen < Sent: Friday, Decemb To: Neville.DavidH[OSC]

Cc: Lara Keller: Frieherg Dale I [OSC]

Subject: RE:

CAUTION: This email originated from outside of Queensland Police Service. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi David

Thank you for the follow-up email regarding samples within this case.

To ensure that we're all on the same page, I'd like to clarify the process. If samples that have been deemed 'insufficient DNA for further processing' are processed further, they all first undergo a concentraon step, followed by amplificaon. This is in contrast with samples that are not deemed in this range, as these samples amplificaon, without a concentraon step. Just wanted to draw to your at enon that there is additionally ork undertaken on the DNA extract to a empt to achieve a DNA result for the samples deemed 'insufficient DNA for further processing'.

Cheers Cathie

Cathie Allen BSc, MSc (Forensic Science) (She/Her*)

Managing Scientist

Social Chair, Organising Committee for 25th International Symposium of the

Australian and New Zealand Forensic Science Society (ANŹFSS), Brisbane, 11 – 15 Sept 2022

Police Services Stream, Forensic & Scientific Services

Prevention Division, Queensland Health

past, present and future.

*If you're wondering about the use of pronouns She/Her on this signature block, I encourage you to read some resources available here



From: Neville.DavidH[OSC] <

Sent: Friday, 17 D

To: Cathie Állen < Cc: Lara Keller <

Subject: RE:

Frieberg.DaleJ[OSC] <

This email originated from outside Queensland Health. DO NOT click on any links or open attachments unless you recognise the sender and know the content is safe.

Hi Cathie

In addion to the items on the list provided previously, last week we requested a blood swab retested which was originally reported as "insufficient DNA for further tesng". This sample was taken from blood on a broken shard of glass as depicted in the photo below.

Given the nature of the stain and inert substrate, we were surprised with the original result which is what prompted the request to further test. Today we were advised that subsequent tesng yielded a single sour ce 20 loci profile. This was an excellent result solving the crime which would have been otherwise missed.

The image below is a ached to the exhibit screen which was visible to the laboratory staff. The results of presumpy e tesng ar e also included on that screen. I wondered if lab staff use this informaon when making a decision on s topping tesng?

Forwarded for you informaon and c onsideraon along with the other ma terial provided.





David Neville Inspector Biometrics

Forensic Services Group

From: Neville.DavidH[OSC] < Sent: Thursday, 16 December To: Cathie Allen <

>

Cc: Frieberg. DaleJIOSC1 <

Lara Keller <

Subject: Re:

Hi Cathie

Thanks, this is a high priority for us, we would appreciate advice as soon as possible please.

David Neville Inspector, FSG

From: Cathie Allen <

Sent: Thursday, December 16, 2021 12:42 pm

To: Neville.DavidH[OSC]

Cc: Frieberg Dale I (OSC): Lara Keller Subject: RE:

CAUTION: This email originated from outside of Queensland Police Service. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi David

Thank you for your email and feedback regarding this. We will review scienfic da ta available to us and will provide further advice to the QPS in due course.

Cheers Cathie

Cathie Allen BSc, MSc (Forensic Science) (She/Her*)

Managing Scientist

Social Chair, Organising Committee for 25th International Symposium of the

Australian and New Zealand Forensic Science Society (ANZFSS), Brisbane, 11 - 15 Sept 2022

Police Services Stream, Forensic & Scientific Services

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

*If you're wondering about the use of pronouns She/Her on this signature block, I encourage you to read some resources available here



From: Neville.DavidH[OSC] <

To: Cathie Allen <

Subject: RE:

Sent: Monday, 13 Cc: Harris.LibbvA

This email originated from outside Queensland Health. DO NOT click on any links or open attachments unless you recognise the sender and know the content is safe.

Hi Cathie

Since sending you my last message I found some correspondence from February 2018 where QHFSS made a recommendation to QPS that tesng of samples thailt contained less than 0.008 ng/uL of DNA should disconnue beclause the chance of obtaining a profile was less than 2%. Samples below this threshold were previously micro concentrated in an effort to a ain a profile. Based on the advice from QHFSS, the QPS agreed to disconnue t esng including micr o concentraon under such cir cumstances and the result would be reported as "DNA Insufficient for further tesng (DIFFT). I am assuming this is the informaon I was seeking in the below request.

Based on the results obtained for , I asked my staff to undertake a wider review of the success rate of further tesng of it ems that were originally reported as DIFFT during 2021. This revealed 51 out of 160 samples provided a profile when the QPS requested tesng to connue. These it ems are listed in the anached.

On 14 November 2018 I raised similar concern in relaon to a. er 3 out of 4 samples yielded a result when QPS requested tesng to connue. At that me QHF SS provided reassurance that the success rate would be lower than 2% and that the maller should be treated as an aberraon. As a result the QPS agreed to connue the truncaon of tesng for items below the threshold quanty of DNA and limit automated micro concentraon to P1 samples only.

Given the result of the recent cases where connued t esng w as successful, might it be mely t o review the pracce of truncang t esng of lo wer quant items? For instance, is the threshold value sll v alid? Also, with the implementaon of the latest version of STRMix that can deconvolute more complex mixtures, is it more likely to get a result now?

I think the 30% success rate of retesng w arrants a lile fu rther examinaon t o make sure we are maximising our chances of solving crime, parcularly f or major crime mallers.

I look forward to discussing this further with you.



David Neville

Inspector **Biometrics** Forensic Services Group **Operations Support Command**

From: Neville.DavidH[OSC]

Sent: Friday, 3 D To: Cathie Allen

Subject: RE:

Thanks Cathie

I appreciate the mely f eedback. Based on our conversaon the other day, I am assuming these discussions occurred in 2008. Is there any correspondence that was provided to base this decision on that you can provide, please? For our refence and moving into the future, what is the actual percentage that your dataset has indicated? Obviously this informaon will be help ful in guiding future requests for retesng.



David Neville

Inspector **Biometrics** Forensic Services Group **Operations Support Command**

From: Cathie Allen Sent: Friday, 3 Dece

To: Neville.DavidH[OSC]

Cc: Justin Howes < Subject: RE:

CAUTION: This email originated from outside of Queensland Police Service. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi David

Thanks for the additional in formation on those samples from that parcular case. We'll have a look into them and get back to you when we can.

A er we had conducted a review of a large dataset, it was found that below a parcular quant aon threshold and in line with manufacturer's specificaons, a very small percentage of samples may provide some type of DNA profile, if they proceeded through DNA processing. This informaon was provided to the QPS, and the QPS advised that it would prefer that those samples that didn't exceed the quant threshold were not processed through to a DNA profile. We've monitored this and have found that with a larger dataset, the small percentage didn't vary.

We'll provide advice for this parcular case when we're able to.



*If you're wondering about the use of pronouns She/Her on this signature block, I encourage you to read some resources available <u>here</u>



From: Neville.DavidH[OSC] <
Sent: Wednesday
To: Cathie Allen <
Cc: Justin Howes >
Subject: RE:

This email originated from outside Queensland Health. DO NOT click on any links or open attachments unless you recognise the sender and know the content is safe.

Hi Cathie

To provide further context, it has been raised with me that 33 items were examined with advice being received, "DNA Insufficient for further tesng". A request was made for these items to be further worked. Ten of these then returned a result with persons being idenfied with LRs of >100 billion. I have all ached a spreadsheet that includes the results. If wondered if there was a parcular reason for this case as to why approx. 30% of the samples yielded a result after the work was requested. Can you please advise what the actual threshold is and advice as to whether this needs to be reviewed.

Finally, sorry to sound demanding, can you also provide informaon on your expected likelihood of success in normal casework (i.e the likelihood of DNA insufficient samples yielding a result if tesng is connued).

Cheers



David Neville

Inspector
Biometrics
Forensic Services Group
Operations Support Command

From: Neville.DavidH[OSC]

Sent: Wednesday To: Cathie Allen

Subject: Op Tango Amunet

Hi Cathie

I wondered if you might be available at some met oday to have a brief chat about some results from If Jush w as available too, that might be helpful. Can we teams please?



David Neville

Inspector Biometrics Forensic Services Group

Disclaimer: This email and any attachments may contain legally privileged or confidential information and may be protected by copyright. You must not use or disclose them other than for the purposes for which they were supplied. The privilege or confidentiality attached to this message and attachments is not waived by reason of mistaken delivery to you. If you are not the intended recipient, you must not use, disclose, retain, forward or reproduce this message or any attachments. If you receive this message in error, please notify the sender by return email or telephone and destroy and delete all copies. Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

Queensland Health carries out monitoring, scanning and blocking of emails and attachments sent from or to addresses within Queensland Health for the purposes of operating, protecting, maintaining and ensuring appropriate use of its computer network.

CONFIDENTIALITY: The information contained in this electronic mail message and any electronic files attached to it may be confidential information, and may also be the subject of legal professional privilege and/or public interest immunity. If you are not the intended recipient you are required to delete it. Any use, disclosure or copying of this message and any attachments is unauthorised. If you have received this electronic

inform the sender or contact

This footnote also confirms that in s email message has been checked for the presence of computer viruses.

- Now set up a spreadsheet to capture variances Nov 21 Li email
· SOP 17117 VZ1 states ED to authorise rework ???
· Business not Science
· Cathic not competent anymore
Luke just validades w/o taking other considerations
. Kylie Went back ord a recent cope to see if there were any DIFF
- examples provided
For board to All Lines , Vani Spring that the board of
agreed training that he trusts - grown in
- Summer in about to be report united a
The colorest to very to the state of the colorest
and Approved the world and the sen
Fee about 1924 for bus one of Superilar
Target of the start of the star
and I be seed an extension of the second seed of th
the state of conduction to the medical properties of a site.

Josie Entwhistle 12/4/22.
· Concern re Justin copying in line manager in a response email when Josie asked question about CTS sample
(emails)
· about a rework 2 stutter · she's a reviewer of his finding
. disagreement los ? resolution process
· clid not like the tone of his imail
· uncomfortable i being a reviewer in this case :
· now 'ugly'
- mgt status
- threatening
. 'make you aware' of this
. Cathie Will probably back Justin up.

- if dispute process is enacted, Paula might
do it diff to cathie
- pulling rank
- equal partners in the CTS process
- retaliation is likely if I reply a not
to the email.
- Jeel like we aren't allowed to question
- quality at visk?
. We are actively discouraged from
Suggesting reworks
I had be not be
. I feel bullied a infimidated
. Punish you by asking additional questions

- Plevious issues & Justin
- test Wishop re seeking external
assistance from other labs restats
- queried Justin paternity
- months of circling around
- referred by Justin to lathie
- then was intimidated by cathie.
- We should approach external people
to sheep us
- did not like that at all.
- esp as. I suggested Emma
- Justin ended up making the
Contact
8
- Ive been sidelined
- Shavon doesn't contact me
people have spoken to previous EDS
. 100%. WFH

F	SS.0001.008
	1
	The state of the s
72	

FW: CTS sample

Josie Entwistle <

To: Lara Keller <

Date: Wed, 13 Apr 2022 11:45:17 +1000

Hi Lara,

For your reference, please below the new emails further to those discussed. I'm happy to discuss further if you would like

Regards

Josie

From: Justin Howes Sent: Wednesday, 1
To: Josie Entwistle
Subject: RE: CTS

Hi Josie

Thankyou for your explanations. I had expected the 14 to be considered some of the time as an allele, and also as dropin; the decon worked as I had expected when given the 3p assumption.

The file is back in the CTS portal with you to click to email and send for final submission if no further adjustments are required.

Thanks Justin

Justin Howes

Team Leader - Forensic Reporting and Intelligence Team
Forensic DNA Analysis, Police Services Stream, Forensic & Scientific Services
Prevention Division, Queensland Health

Please note that I may be working from a different location during the COVID-19 Pandemic. The best contact method is via email.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.



From: Josie Entwistle < Sent: Tuesday, 12
To: Justin Howes

Hi Justin,

Regarding NATA, I would like to be able to demonstrate a level of consistency in my approach to DNA profile interpretation as both CMer and reviewer, regardless of whether it is CTS or casework. I am open to feedback, including

alternative perspectives and considerations, however I would like to agree with and feel supported in reported interpretations. I am not wanting to take the place of the reporter as a reviewer in any instance, though I would like to feel safe in offering my interpretative opinion and having it considered in good faith. For this particular case, if you would like to maintain the 2mx interp, I can step away as the reviewer. I do note that under an assumption of 3 contributors, STRmix has considered the peak @D1 to be allelic for a portion of the combinations.

Regarding number of contributors within CTS, we include all of our accepted labelled peaks for CTS (and not stutter), and the number of contributors can be implied/derived from that. We also report internal result lines that include the number of contributors, and this forms part of the CTS assessment by the reviewer.

I am surprised and confused in having my line manager included with no clarification, in what I had considered was a profile discussion between a reporter and a reviewer.

I have sent the CTS back to you as requested. Please advise when it is available for me to review, or if you intend to seek an alternative. It would be appreciated if this could be returned for review (if by me) by noon tomorrow, given my previously advised leave.

Regards

Josie

From: Justin Howes <
Sent: Monday, 11 Ap
To: Josie Entwistle <
Cc: Sharon Johnston
Subject: RE: CTS sample

Hi Josie

Thanks for the clarification on locus.

I am aware that stutter is one aspect that could indicate another contributor. It is observed in SS and mixtures, and can also be observed in mixtures to be higher that the values we use.

I will treat this sample with the same due diligence that I would treat any sample and consider the need for reworks. In this situation I don't see any need for a rework given the profile obtained and data within. This would not be any different to any casework sample.

From your email, I do have some points for you to clarify with me please. I am curious how having an impending NATA audit should affect the case manager's decision making on reworks? Please also clarify where the number of contributors forms part of our external CTS assessment? I have been doing proficiency tests for over 20 years in three labs and for nearly 10 years, I have advocated for this sort of assessment in CTS.

On NATA, while the standards explain that the tech review must not be performed such that it shifts the perceived responsibility of the findings from the examiner to the reviewer, I have still taken on board your view that you would consider 3mx for this profile. I have run as a 3p and have obtained the same data for the profile record and imported the new pdf. We have the same LR order of magnitude and I have attached the new LR pdf in the sample notation. The only difference is that this signal is used as a peak – I will have to add this as an allele to the table of alleles in the CTS. Please redirect the CTS back to me for the edit.

Thanks Justin



Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.



From: Josie Entwistle <
Sent: Monday, 11
To: Justin Howes
Subject: RE: CTS sample

Hi Justin,

I listed D3 in error, my feedback was in relation to D1.

I understand that the profile is well amped, however the high stutter in itself is an indication of an additional contributor. The reference to the single source guidelines was to illustrate that we have guided leniency regarding stutters above threshold for single source, but this guided/supported leniency has not been extended to mixtures. We have been instructed to treat CTS as per casework samples. In a casework scenario I would consider this profile either as a 3mx, or I would rework to check if the stutter changed in a subsequent run and re-assess. It is certainly possible that a change in the number of contributors may not affect the LRs, however the assessment of the number of contributors is one of the first steps in our interpretation process, is reported, and forms part of our external CTS assessment. In the interests of giving this sample due diligence and with an awareness of upcoming laboratory reviews (eg NATA), it is my preference to rework this profile as the next step.

Regards

Josie

From: Justin Howes < Sent: Friday, 8 Apri
To: Josie Entwistle
Subject: RE: CTS sample

Hi Josie

At D3, I discussed the possibility of n-1 and n-2rpt stutters contributing to the pk ht of the 14 per part of the pk ht of the 14 per part of the 14 per part of the pk ht of the 14 per part of the 14 per part of the pk ht of the 14 per part of the 14 per part

The SS high stutter work was a guideline only as it may not fit with all profiles and the weight scientists put to different aspects observed in the profile eg additional s/t peaks, no. stutters, location of stutters etc. This is what I considered for D1 in this sample which was viewed in context with the rest of the evidence in the profile ie. in combination with observations (...or lack of observations really...) elsewhere in the profile.

Please let me know if this makes sense here.

Thanks for checking in with me on it.

Justin



w www.health.qld.gov.au/fss

Please note that I may be working from a different location during the COVID-19 Pandemic. The best contact method is via email.

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.



From: Josie Entwistle Sent: Friday, 8 April 202
To: Justin Howes Subject: CTS sample

Hi Justin,

I'm wondering if you'd consider reworking this one? If I was considering this as a casework sample, I would be considering this as a possible 3mx given the high stutter @D3 as we currently don't have an allowance for high stutter in mixtures as we do for single source. Let me know.

Thanks

Josie



RE: Report

From: Lara Keller <

To: Emma Caunt <

Tue, 26 Apr 2022 07:12:16 +1000 Date:

Hello Emma

I have read the report and make these suggestions:

- * In the Discussions section, I suggest you follow each series of statements, e.g. when you state that a large proportion of the profiles did not meet expectation, with a 'conclusion'-type statement, e.g. * Conclusion: Unacceptable performance.
- * Be very firm in your final recommendations, as you and Cassie are the authors and your reputation is important. If you do not consider the kit should be implemented, be clear.

If the report is then changed, at least you will have documented your recommendations very clearly.

Thanks and Kind Regards

Lara

Lara Keller B App Sc (MLS), Grad Cert Health Mgt, MAIMS, CMgr FIML

A/Executive Director

Forensic and Scientific Services

Prevention Division, Queensland Health

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.

From: Emma Caunt < Sent: Thursday, 21 An To: Lara Keller

Subject: Report

Good morning Lara

Yesterday I gave you a copy of the draft STRmix report for the Verifiler project. If you get a chance to read it, I would really appreciate any feedback that you may have.

Many thanks

Emma

Emma Caunt

Forensic DNA Analysis, Police Services Stream, Forensic & Scientific Services

Your invitation - Forensic DNA Workplace Harmony Survey



Dear Valued Forensic DNA Colleagues

I would like to invite each of you to undertake a Forensic DNA Analysis staff engagement survey.

I have undertaken these surveys at Gold Coast and Robina, with great success. They are much more targeted than the Working for Qld surveys, and are issued on a team by team basis. My plan is to roll out the surveys across all of FSS in the coming months. The first 3 will go out this week.

The primary purpose of the survey is to get more information about the health of your workplace. I am keen to understand your views so we can continue to build an inclusive, safe workplace where everyone can do their best work.

Your views may lead to an improvement in workplace culture, or perhaps Forensic DNA Analysis is already a positive, happy and inclusive workplace?

Your response will be de-identified and confidential – you do not need to put your name on the survey. Please consider participating, as this is not meant to be a "ABC said...." exercise. I will be looking for themes in responses, rather than to identify respondents. The questions are the same for every FSS team.

The only people who will have access to the raw data are me, Trish Murphy (as coordinator of survey) and Josleen Daher from HR. Once I have the de-identified data, the focus will be on analysis of the data (to gain insight) and the development of relevant programs to ensure improvement in employee engagement and workplace culture.

Your engagement and satisfaction at work are <u>very</u> important to me. I want to help Cathie as your Managing Scientist to continue to build a positive culture that empowers you and rewards strong performance.

Please provide as much objective, professional feedback as possible, especially in the free-form section. I firmly believe that it is critical that we continue to work towards improving staff engagement and satisfaction across our departments.

Here are your survey link: FSS Workforce Survey - ALL

NOTE: For the purposes of the survey your:

- * Line Manager is the person you report directly to.
- * Leadership Team Member is Cathie Allen.
- * Executive Director is me, and
- * If any other Manager is not listed, you can reference comments in the freeform section.

I am available anytime if you want to chat about this process first – I understand that there may be some reservation about participation.

Please complete the survey no later than 15th May 2022.

Thank you for your commitment to improvement and for your contribution to making Forensic DNA Analysis a fantastic place to work!

Thanks and Kind Regards

Lara

Lara Keller B App Sc (MLS), Grad Cert Health Mgt, MAIMS, CMgr FIML

A/Executive Director

Forensic and Scientific Services

Prevention Division, Queensland Health

Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and emerging.

Referral - Forensic DNA Unit (FSS)

From: Lara Keller

To: CO_Complaints

Date: Fri, 24 Jun 2022 11:05:46 +1000

Attachments: 20220617 Meeting notes AK LK.pdf (5.9 MB)

Good morning All

A ached are notes from a meeng with a thir d member of the Forensic DNA team, Angelina Keller (no relaon) who is raising concerns about the threshold limits for DNA quantic aon.

This staff member is concerned that management knew that the new technology (referred to as the 3500) was more sensive but did not revise the quantice aon thresholds. She adds that there was an email of 6 June 2022 which she considers stops staff from requesting rework despite them having concerns about their statements.

There were 2 previous referrals from this team in March (Ingrid Moeller, Kylie Rika).

For consideraon, thank y ou.

Thanks and Kind Regards

Lara Keller B App Sc (MLS), Grad Cert Health Mgt, MAIMS, CMgr FIML
A/Executive Director
Forensic and Scientific Services
Prevention Division. Queensland Health

Referral of Angelina KELLER concerns ESU Ref: #|

From: CO_Complaints <

To: Lara Keller <

Date: Thu, 30 Jun 2022 15:49:41 +1000

Attachments: Referral - Forensic DNA Unit (FSS) (6.03 MB)

Hi Lara,

Thank you for your referral to the Ethical Standards Unit (ESU) for assessment of this ma er.

Précis

This ma er relates to similar concerns in relaon t o the process for validang DNA samples that have been raised and assessed previously in QESU0010408 (not suspected corrupt conduct).

On 17 June 2022, the complainant, Ms Angelina Keller, raised concerns that:

- * after being subpoenaed for a case, the complainant requested the case samples were reworked with the new technology (the 3500). The result showed more evidence was available than originally identified; and
- * concerns that an email was sent on 6 June 2022 which the complainant perceived as a request to stop staff from requesting testing rework despite them having concerns about their statements

Assessment undertaken

The ESU has assessed this ma er to determine whether the informaon may constute corrupt conduct pursuant to the *Crime and Corruption Act 2001* or a public interest disclosure pursuant to the *Public Interest Disclosure Act 2010.*

Assessment decision - Crime and Corruption Act 2001

The delegate has determined the ma er does not raise a reasonable suspicion of corrupt conduct pursuant to s15(1) of the *Crime and Corruption Act 2001*. This decision was reached due to the alleged conduct:

- not adversely affecing , directly or indirectly, the performance of dues or e xercise of powers of the department or a public officer
- not resulng , directly or indirectly, in the improper performance of dues in a way that would be considered dishonest, a breach of trust, or a misuse of informaon
- would not, if proven, be a criminal offence or serious enough to warrant dismissal.

As such, there is no requirement for the ma er to be reported to the Crime and Corrupon Commission (CCC).

Assessment decision - Public Interest Disclosure Act 2010

The delegate has also determined the informaon is not a public interest disclosure pursuant to Chapter 2 of the *Public Interest Disclosure Act 2010.* This decision was reached due to:

- the informaon not being c onsidered public interest informaon pur suant to secons 12 or 13 of the PID Act.

The ESU gave specific consideraon to whether the informaon would amount to *maladministration that adversely affects a person's interests in a substantial and specific way* [s13(1)(a)(ii) of the PID Act] or whether the informaon would amount to a *substantial and specific danger to public health and safety* [s13(1)(c) of the PID Act]. The ESU considered this assessment to be consistent with previous assessments in respect to the applicaon of secons s13(1)(a) (ii) and s13(1)(c) of the PID Act.

Acon r equired

As this ma er has not been idenfied as possible c orrupt conduct or a public interest disclosure, it is referred back to the division for any necessary acon tha t may be required. The matter may be addressed using the relevant management strategy as deemed appropriate by the division.

Should additional in formation be discovered during your enquiries that may alter ESU's decision in this mater, FSS should contact this office for advice. Please note there is no requirement for FSS to not y ESU of the outcome of this mater

Please do not hesitate to contact me if you wish to discuss this ma er further.

Regards



Principal Complaints Officer

Ethical Standards Unit, Human Resources Branch, Corporate Services Division | Queensland Health



CLEAN HANDS SAVE LIVES

Wash your hands regularly to stop the spread of germs











Health acknowledges the Traditional Custodians of the land across Queensland, and pays respect to First Nations Elders past, present and future.

Complaint assessment form

	Ashley MACFARLANE, Principal Complaints Officer, ESU
	,

Complaint details

Date received	24 June 2022	Subject officer/s	Sharon JOHNSTONE, Senior Scientist
Division	Forensic and Scientific Services, Pathology Queensland, Prevention Division	Complainant/s	Angelina KELLER, Scientist

Precis of complaint

This matter relates to similar concerns in relation to the process for validating DNA samples that have been raised and assessed previously in QESU0010408 (issue).

On 17 June 2022, the complainant raised concerns that:

- after being subpoenaed for a case, the complainant requested the case samples were reworked with the new technology (the 3500). The result showed more evidence was available than originally identified; and
- concerns that an email was sent on 6 June 2022 which the complainant perceived as a request to stop staff from requesting testing rework despite them having concerns about their statements

The information does not amount to suspected corrupt conduct under section 15(1) of the Crime and Corruption Act 2001 as it:

- does not adversely affect, directly or indirectly, the performance of duties or exercise of powers of the department or a public officer
- does not result, directly or indirectly, in the improper performance of duties in a way that would be considered dishonest, a breach of trust, or a misuse of information
- would not, if proven, be a criminal offence or serious enough to warrant dismissal.

The ESU also considered if the concerns would amount to a PID under section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety. The ESU considered:

- Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds previously set by FSS and whether it may be limiting the ability to successfully validate samples.
- The concerns regarding more evidence being available through the new technology, are a further possible example that the process change have highlighted that, in hindsight, the feedback provided previously by staff (QESU0010408) may have been valid. This would support that the new technology being implemented may be improving the validity of results.
- The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred.
- Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process.
- In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety.

• The ESU considered the contents of the email from 6 June 2022 appear to relate to an agreement with QPS in relation to instructions for the DNA processing (in cases where previous results were determined DNA insufficient). The email places the onus on having test results restarted on the QPS as opposed to retesting being initiated by FSS staff.

After considering these factors, the ESU determined the information does not amount to a public interest disclosure (PID) under the *Public Interest Disclosure Act 2010* as the information disclosed was not considered to satisfy the types of public interest information as outlined in sections 12 or 13 of the PID Act.

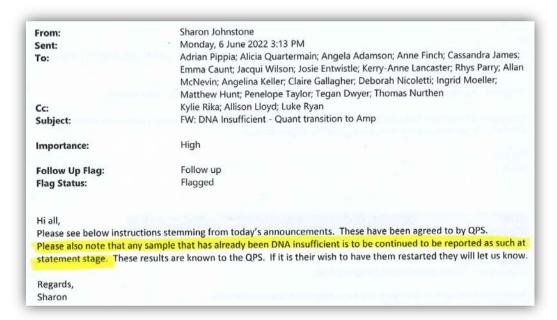
Further particulars

On 17 June 2022, the complainant raised concerns with Ms Lara Keller A/Executive Director of FSS about the threshold limits for DNA quantification.

The complainant raised concerned that FSS management knew that the new technology (referred to as the 3500) was more sensitive but did not revise the quantification thresholds. The complainant provided an example which was explained as pre- and post- 3500, showing that 3500 is more sensitive.

The complainant advised Ms Keller of a recent case where she had been subpoenaed for in August. In light of the knowledge above, the complainant asked permission to have 2% of the samples reworked (<0.088) on 2 June 2022, which was approved. The result showed more evidence was available.

The complainant adds that there was an email of 6 June 2022 which she considers stops staff from requesting rework despite them having concerns about their statements.



On 15 June 2022, the complainant spoke to the subject officer in relation to these issues. The complainant described in a file note:

• I was retrieving a case file for a case I have been subpoenaed to give evidence for in August.

- I told Sharon I had reworked two insufficient samples from a child SAIK where there was sperm (there actually wasn't that was my mistake from memory) but insufficient and a statement had already been issued.
- She said I shouldn't have unless the police had requested this (they knew what we did and the old results still stand).
- I said I had reworked as I had doubt given all the information I had at this point in time and I wanted to do what was right for everyone.
- I had confidence at the time but I didn't have confidence now and it was in the post-implementation of the 3500.
- There was an email send on 6 June saying don't re-work insufficients.
- I let her know I had permission from my line manager and reviewer to rework prior to this email.

Information relied upon

- Email from Ms Lara Keller A/Executive Director of FSS to ESU dated 24 June 2022
- File note by Ms Lara Keller A/Executive Director of FSS from 17 June 2022
- Email to FSS Staff 15 June 2022

Other considerations

Has a criminal offence been identified?	Yes □	No ⊠	Offence/s:
Are there possible registration issues?	Yes □	No ⊠	Comments:
Is this a privacy complaint/breach?	Yes □	No ⊠	Comments:
Is this a human rights complaint?	Yes □	No ⊠	Section/s:

Corrupt conduct assessment

(Does the information raise a suspicion of corrupt conduct as defined in s15 of the Crime and Corruption Act 2001?)

Subject Officer	Allegation/issue	Application of CC Act	Corrupt conduct assessment	Notes/comments
Unknown	Concerns raised that after being subpoenaed for a case, the complainant requested the case samples were reworked with the new technology (the 3500). The result showed more evidence was available than originally identified;	Section 15(1) a) adversely affects the performance of functions or exercise of powers of: ☑ a UPA; or ☐ a person holding an appointment b) results in the performance of functions or the exercise of powers in a way that: ☐ is not honest or impartial; ☐ involves a breach of the trust placed in a person	□ Corrupt conduct ☑ Issue	The concerns regarding more evidence being available through the new technology, are a further possible example that the process change have highlighted that, in hindsight, the feedback provided previously by staff (QESU0010408) may have been valid.

		holding an appointment; □ involves a misuse of information or material c) would, if proved, be: □ a criminal offence; or □ a disciplinary breach providing reasonable grounds for termination		However, the concerns are insufficient to amount to a breach of the trust placed in a person holding an appointment; or be considered criminal or dismissible.
Sharon JOHNSTONE	Concerns that an email was sent on 6 June 2022 which the complainant perceived as a request to stop staff from requesting testing rework despite them having concerns about their statements	Section 15(1) a) adversely affects the performance of functions or exercise of powers of: ☑ a UPA; or ☐ a person holding an appointment b) results in the performance of functions or the exercise of powers in a way that: ☐ is not honest or impartial; ☐ involves a breach of the trust placed in a person holding an appointment; ☐ involves a misuse of information or material c) would, if proved, be: ☐ a criminal offence; or ☐ a disciplinary breach providing reasonable grounds for termination	□ Corrupt conduct ☑ Issue	The ESU considered the contents of the email from 6 June 2022 appear to relate to an agreement with QPS in relation to instructions for the DNA processing (in cases where previous results were determined DNA insufficient). The email places the onus on having test results restarted on the QPS as opposed to being retested by FSS staff. The concerns are insufficient to amount to a breach of the trust placed in a person holding an appointment; or be considered criminal or dismissible.

Application of CCC s40 Directions

⊠ Not applicable	Reason: Does not raise a reasonable suspicion of corrupt conduct pursuant to s15(1) of the Crime and Corruption Act 2001.
☐ Referral from CCC	Conapacit / tot 2001:
□ s40 (1) – immediate referral to CCC	
□ s40(2) – reported to CCC on monthly schedule	
□ s40(3) – no referral to CCC – subject to audit	

PID assessment

(Does the information constitute a public interest disclosure pursuant to Chapter 2 of the Public Interest Disclosure Act 2010?)

The information has been disclosed by:	Name of discloser: Angelina KELLER, Scientist
--	---

A public officer ☑ Not a public officer □	
A public officer Not a public officer If the discloser is a public officer, is the disclosure about any of the below: substantial and specific danger to health and safety of a person with a disability the commission of an offence, or contravention of a condition imposed under a provision of legislation mentioned in Schedule 2 of the PID Act, if the offence or contravention would be a substantial and specific danger to the environment reprisal connected to a previous PID corrupt conduct maladministration that adversely affects a person's interests in a substantial and specific way a substantial misuse of public resources substantial and specific danger to public health or safety substantial and specific danger to the environment	Comments: The ESU also considered if the concerns would amount to a PID under section 13(1)(a)(ii) maladministration that adversely affects a person's interests in a substantial and specific way, or section 13(1)(c) being a substantial and specific danger to public health or safety. The ESU considered: • Examples of criminal cases requiring DNA testing since this change process have raised questions about the thresholds previously set by FSS and whether it may be limiting the ability to successfully validate samples. • The concerns regarding more evidence being available through the new technology, are a further possible example that the process change have highlighted that, in hindsight, the feedback provided previously by staff (QESU0010408) may have been valid. This would support that the new technology being implemented may be improving the validity of results. • The ESU considered that this was insufficient to suggest that maladministration that adversely affects a person's interests in a substantial and specific way had occurred. • Nevertheless, the results themselves are used as circumstantial evidence only. The results in isolation, do not themselves prove guilt, they are simply used (in some circumstances) in conjunction with additional evidence as part of an overall justice process. • In the instance the results were able to secure a conviction through a prosecution process does not necessarily prove the offender would pose a substantial and specific danger to public health and safety. • The ESU considered the contents of the email from 6 June 2022 appear to relate to an agreement with QPS in relation to instructions for the DNA processing (in cases where previous results were determined DNA insufficient). The email places the onus on having test results restarted on the QPS as
If the discloser is a not a public officer , is the disclosure about any of the below:	Comments:

Comments:	
Details of proper authority: Lara KELLER A/Executive Director of FSS	
F55	
After considering these factors, the ESU determined the information does not amount to a public interest disclosure (PID) under the <i>Public</i>	
Interest Disclosure Act 2010 as the information disclosed was not considered to satisfy the types of public interest information as outlined in sections 12 or 13 of the PID Act.	

Endorsement

(To be completed by delegate)

Date assessed	28/06/2022		
CRM attendees	 ☑ Jess Byrne, Director ESU ☑ Ashley Macfarlane, Principal Complaints Officer ☑ Rob Hunter, Principal Investigator ☐ Alix Braidwood, Senior Complaints Officer ☑ Rachael Swann, Principal Advisor, People and Performance 	Discussion notes: Agree with assessment as outlined.	
Conflict of interest declaration	⊠ No conflicts of interest identified	Details:	

	☐ Conflicts of interest identified				
Assessment decision:	Corrupt conduct	Yes □ No □	☐ Referral to CCC		
	PID	Yes □ No □	☐ Referral to Division [insert divisi	on]	
			\square ESU to deal with		
			☐ ESU to monitor		
			☐ Information only – no further ac	tion required	
Additional advice:	FSS may wish to consider, in light of the commission of inquiry, whether additional advice or instructions need to be given to staff in relation to the process should be followed if staff are concerned about the testing results.				
Endorsed by:	Jess Byrne, Director ESU			Date form signed: 4/07/2022	